

LICENSING & MAINTENANCE PROGRAM POLICY

CLARISSE FOR INDIES

This offer is limited to **one purchase** per customer. A «**fair use**» for two computers is allowed **for solo artists only**. The license may only be installed and used by a single designated Authorized End User on a single primary computer and a single secondary computer (e.g., a laptop computer), provided further that the Software is not used simultaneously on the primary and secondary computer simultaneously.

LICENSING POLICY AND UPDATES

With the exception of rental licenses, our general licensing policy is to deliver **permanent licenses** that are valid for a specific version (ex: Clarisse 3.5). For **Educational licensing** please refer to our [Educational policy notice](#). Our licensing model is flexible and relies on two licensing schemes: **node locked and floating licenses**.

Node Locked

A Node locked license is a license bound to a specific machine.
A node locked license can't be used on another machine.

Floating

Floating licenses are served through our license server, Ilise, provided with Clarisse.
Ilise supports thousands of simultaneous client connections and runs on either Linux, Windows or macOS.

Software Updates

Software updates include all service packs and minor updates.

General Licensing Policy

There are no cross-platform fee. Licenses run our software on **any of the supported platforms**: Windows, Linux, macOS. When the user-machine is granted with a license, the same machine can run an unlimited number of instances of the licensed software. Both floating and node locked licenses can be transferred to another machine under certain conditions.

If you have any questions concerning our Licensing Policy, please contact us.

MAINTENANCE PROGRAM POLICY

As many popular software vendors, we provide a maintenance program.
Our program keeps your license of Clarisse up to date, and gives you all-in access to the followings:

- All minor updates (bug fixes, optimizations, tweaks and new features).
- All major updates for free.
- Exclusive access to next major release incremental snapshots
- Dedicated support.

Permanent licenses of our software come with the first year of maintenance included.

For a single license, the maintenance program covers all updates and new builds including major versions released during its **12 months** validity. It can be renewed after expiration date. Licensed software will still be running after the end of the period covered by the maintenance, but new updates won't be accessible anymore.

Maintenance Renewal

You can renew your maintenance subscription during the next 30 days following its expiration date. If you choose to renew later, a catch up fee will be added to your initial renewal cost. The maximum amount of the catch-up fee can't exceed the base maintenance subscription price and will remain capped over 24 months after the expiration date. Beyond the 25th months you have to buy a new license at the current full price.

If you choose to subscribe to the maintenance program 3 months after the expiration date of the maintenance program of an Indie license for example, the amount of the catch-up fee will be equal to three twelfth of the base maintenance price ($3/12 * \$249 = 62,25$). This catch-up fee will then be added to the base maintenance subscription price (\$249) of a grand total of \$311,25.

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