

# Licensing and Maintenance Subscription Program

## Fair Use License

A "fair use" license is exclusively available for **solo artists** to enable software use on a second computer. The license may only be installed and used by a single designated Authorized End User on a single secondary computer (e.g., a laptop computer), provided further that the Software is not used simultaneously on the primary and secondary computer simultaneously..

## Licensing Policy and Updates

Our general licensing policy is to deliver **permanent or rental licenses** that are valid for a specific version (ex: Clarisse 5.0). For **Educational licensing** please refer to our Educational policy notice. Our licensing model is flexible and relies on two licensing schemes: **node locked** and **floating** licenses.

### Node Locked

A node locked license is a license bound to a specific machine. A node locked license can't be used on another machine. This licensing scheme is recommended for individuals or small teams of **up to 5 users**.

### Floating

Floating licenses are served through our license server, Ilise, provided with Clarisse. Ilise supports thousands of simultaneous client connections and runs on either Linux, Windows or Mac OS X. This licensing scheme is recommended for teams of **5 or more users**.

### Software Updates

Software updates include all service packs and minor updates.

### General Licensing Policy

Licenses of our software run on **any of the supported platforms**: Windows, Linux, Mac OS X, **without additional fees**. When the user-machine is granted a license, the same machine can run an unlimited number of instances of the licensed software. Both floating and node locked licenses can be transferred to another machine under certain conditions. For more information, please refer to our **License Transfer Policy** available upon request.

**If you have any questions concerning our licensing policy, please contact us.**

## Maintenance Subscription Program Policy

Our maintenance program gives users access to the most current version of our software whilst subscribed.

This includes:

- Free upgrade to the next major version (released during the maintenance period)
- All service packs for the current major version (new features, improvements and bug fixes)
- All minor updates for the current major version (improvements but mainly bug fixes)
- Dedicated customer support

**For permanent licenses, the first year of subscription to the maintenance program is included in the license purchase. For rental licenses, it's limited to the duration of the rental period.** For a single license, the maintenance program covers all updates and new builds including major versions released during its validity (**12 months** for permanent licenses). It can be renewed after the program expiration date. Licensed software will still be running after the end of the period covered by the maintenance, but new updates won't be accessible anymore.

Our maintenance program does not include updates, improvements and new features for legacy software versions. There is no LTS (Long Term Support) version of Clarisse, **at our sole discretion**, we may, exceptionally release a last service pack (SP) with bug fixes for the previous version, when a new major version has just been released or within the three months following its release date.

### Maintenance Renewal

When your maintenance expires or is close to, you can renew your subscription to the maintenance program for a new period of 12 months. 30 days after the expiry of your maintenance, a "catch-up" fee will be added to the base maintenance price. The "catch-up" fee is calculated based on the number of months that have passed since your maintenance renewal date. For example, if you decide to renew your maintenance program 3 months after the expiry date of a Node Locked license, the amount of the catch-up fee will be equal to three twelfth of the base maintenance price ( $3/12 * \$499 = \$124.75$ ). This catch-up fee will then be added to the base maintenance subscription price (\$499) for a total of \$623.75. The maximum amount of the catch-up fee can't exceed the base maintenance subscription price. After 24 months, you have to buy a new license at full price in order to get the latest version with all the amazing new features and improvements we have implemented since and you have missed.

**If you have any questions concerning our maintenance policy, please contact us.**